

25 March 2021

Year 8 Virtual Parents' Evening Thursday 22 April 2021 4pm-7pm

Dear Parent/Carer

I am writing to invite you and your child to our Virtual Parents' Evening on Thursday 22 April 2021. This Parents' Evening is in our calendar to allow you the opportunity to meet with your child's subject teachers and discuss progress.

At these meetings you will have an opportunity to receive feedback on the progress your child is making in their individual subjects. It also an opportunity for you to ask questions too. Please do bear in mind the anticipated time with each member of staff is limited to 6 minutes. The system will end meetings at this point to allow as many people as possible to see all the teachers they would like to, with each parent able to book a maximum of 8 appointments.

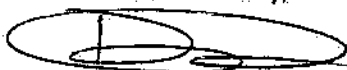
Attached, you will find an information document that explains how to complete appointments via video calls. The school booking system can be found using this link, <https://scalbyschool.schoolcloud.co.uk/>, where you will be able to make and view appointments. To log in, just enter your details and that of your child. The system will be live for booking on Wednesday 14th April at 5pm and close at 8am on Monday 19th April.

Your child's teachers may also allocate a time for an appointment should they wish to discuss the progress of your child. Appointments will take place every 5 minutes from 4pm with the last appointment finishing at 7pm. The teacher will ask your child to record this time in their planner on the page of 22 April. Could I please ask that you confirm your attendance at the meeting by signing next to the time in the planner no later than **21 April**. On the evening, you and your son / daughter should log in to the parents' evening system at the allocated time and follow the instructions to start each meeting. Please aim to log in 2 minutes before your allotted time.
<https://scalbyschool.schoolcloud.co.uk/>

Your views as parents are, of course, important to us and I would be grateful if you could complete a parental questionnaire which will be posted on the school website the day after the parents' evening.

Of course, contact with teachers at Scalby is never limited to parents' evenings; you are always welcome to call or email your child's teachers at any time should you require an update on their progress.

Yours faithfully,



Mr R Davis
Assistant Head Teacher

Video Appointments: Parents - How to attend appointments over video call

This video shows you how to log in to book, and later attend, video appointments at your school's Parents Evening. Underneath the video is a help article with written information to the same effect.



SchoolCloud Parents Evening - Parent Login

from SchoolCloud

07:39

Video Parents Evening Demonstration (<https://vimeo.com/473882995>) from SchoolCloud () on Vimeo.

In order to make video calls you need to have as a minimum:

- a device with a microphone and speaker/headphones;
- a compatible up-to-date web browser:
 iPhone/iPad: Safari. **Note: there is a known issue joining video calls using iOS 14.2. Please check your device does not run iOS 14.2, or use an alternate device.**
 Android: Chrome or Firefox
 Windows: Chrome, Firefox or Microsoft Edge (Chromium - download here (<https://www.microsoft.com/en-us/edge>))
 Mac: Safari, Chrome or Firefox
 Linux: Chrome or Firefox

We also recommend:

- Using your smartphone for video appointments. If you don't have a smartphone with a front-facing camera, use a laptop or computer with a webcam.
- Using a headset (or earphones with a microphone) to reduce echo.

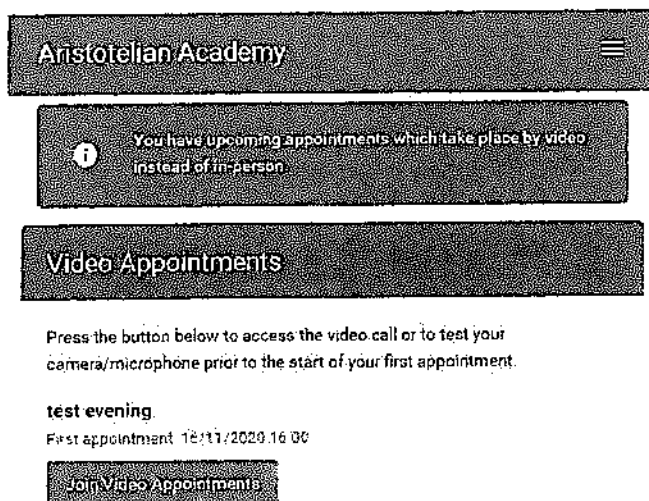
How to attend your appointments via video call

1. Log in and go to the Evening

On the day of the video appointments (or before, if you want to test your camera and microphone) login to Parents Evening at the usual web address for your school, or click the login link from the bottom of the email confirmation you will have received.

Once logged in you will see a notice that you have upcoming video appointments and under this the details of the event, along with a *Join Video Appointments* button.

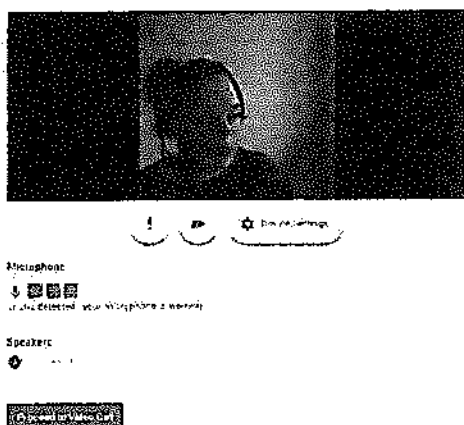
Press the button to join your appointment on the day - or to test your camera/microphone at any time.



2. Check Audio and Video

When you click *Join Video Appointments* the *Check Audio and Video* screen will be displayed. You may at this point be asked if you wish to allow access to your camera/microphone, in which case please click yes.

Check Audio and Video



From here you can turn on or off your microphone and camera, change which devices are being used for the call, and check your microphone and speakers. Once you are happy, click *Proceed to Video Call*.

2. The Video Call

On this screen you can see the following, when in a call:

- At the top left the teacher name (and subject details) for the current and next appointment
- At the top right a countdown to the start of the appointment.
- At the bottom the controls for the microphone and camera.



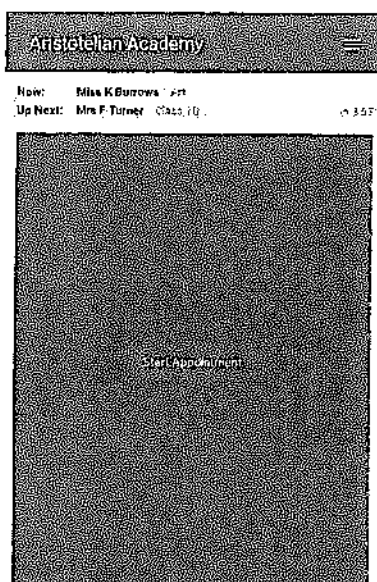
When another person is available these also show a pick up button to start the call



and a hang up button to leave the call.

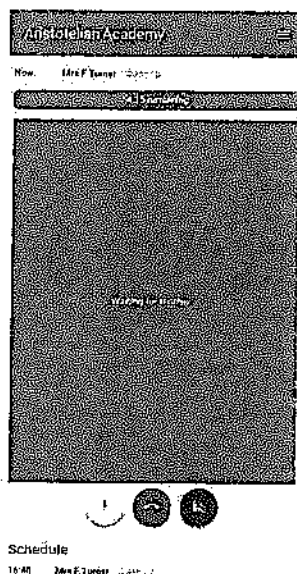


- In the middle, when your appointment is due to start, the *Start Appointment* button.



3. Making a call

Click the *Start Appointment* button. You will see yourself in the bottom right corner of the screen (unless you have no camera, or have chosen to turn it off). If the teacher has not yet joined you will see a notice to that effect in the centre of the screen.



When a teacher joins a call you will see them in the main part of the screen - or hear them, if they have no camera (or have turned it off) - and can start your discussion with them.

You will also see the remaining time for the appointment counting down in a blue bar at the top of the screen, which will turn red when the last 10 seconds begin.

If anyone loses access to the system for some reason during the call, they can log in again and click *Start Appointment* on the video call screen. As long as the other person is still in the call this will let you continue with the appointment.

When the countdown in the blue bar stops the appointment time is over and the call will automatically end.

Note that if you or the teacher are late, or leave and rejoin the call, it does not reset the timer. The appointment will always end at the scheduled time.

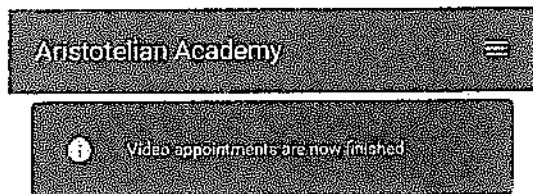
4. Follow on calls

If you have a consecutive appointment scheduled the screen will display a *Start Next Appointment* button. When you are ready to proceed, click on it.

Note that if you delay starting a call it does not extend the duration for that appointment. The appointment will always end at the scheduled times.

If you do not have a consecutive appointment, but you have not completed your final scheduled appointment you will see a countdown telling you how long until the start of your next appointment.

Once your final appointment for the evening is complete you will see a message advising you of this.



☑ Still need help? Contact Us ([/#contactModal](#))

Last updated on December 4, 2020

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